## English 304: Business/ Professional Writing

Section Wo4, Spring 2015 MWF, 10:30-11.20 a.m., G18 Colson

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Office: 332 Colson

Office Hours: Monday 11:30 am-1:00 pm & by appointment

Phone: 304-293-3107 (Messages Only)

#### **REQUIRED TEXT**

Kolin, Philip C. *Successful Writing at Work*, Concise Third Edition. Wadsworth: Boston, 2012. Print.

#### Overview:

English 304 is designed to help you become competent and effective professional writers and communicators. Due to the importance of collaboration in most professional settings, the course includes multiple forms of group works, from peer review and in-class teamwork to a final collaborative project.

#### **COURSE GOALS:**

- Apply strategies for analyzing professional writing contexts, including audiences, purposes for writing, and organizational cultures
- Compose and design documents, including memos, employment documents, and reports that meet the needs of a diverse audience and accomplish persuasive goals
- Construct and synthesize arguments both collaboratively and individually that demonstrate knowledge of rhetorical principles and that appeal to multi-faceted audiences
- Conduct research and analyze data that can be used to support arguments. Demonstrate proper methods of documentation and the ability to comprehend and evaluate ethical responsibilities and potential dilemmas associated with writing and research.
- Know and apply composition methods and document design strategies for different media including print and electronic forms. Ability to synthesize this knowledge in order to create effective graphics for print, electronic, and presentation formats

# 304 GRADE BREAKDOWNS: (See eCampus for detail information.)

- 1. Individual Portfolio [50%]
  - Introductory Email
  - The Employment Project
  - The Correspondence Project
  - The Website Analysis Project
  - Final Reflective Memo

- 2. The Proposal and Presentation Project (PPP) [30%]
- 3. General Job (class) Performance [20%]: This part includes 15 posts on the Discussion Post on eCampus

#### POLICIES AND PROCEDURES

- Attendance (including policy on lateness and conference attendance) you must attend class. We know that personal situations and required university events may, on a rare occasion, make it impossible for you to be in class. For these reasons you are allowed 3 absences. The fourth absence will compromise your grade as much as one full letter. Students who miss 6 classes will fail the course.
- Cheating/Plagiarism:
  - Integrity is of upmost importance in ENGL 304. Students are expected to be familiar with the section on Academic Honesty in the University Student Code, Policy Bulletin 31, available at:
  - http://studentlife.wvu.edu/studentconductcode.html. If you have any questions, please speak with me.
- **Computers and Cell Phones:** You are welcome to bring laptop computers and other electronic devices that support your educational endeavors into the classroom. If, at any time, these devices become a distraction to me or other members of the class you will be asked to put them away.
- **Students with Disabilities:** If you have a documented learning disability, a serious hearing or vision problem, or any other special need that might affect your performance and participation in class, please be sure to inform me. Also, please be aware of the support services available to you through the Office of Accessibility Services in Suite 250 at 1085 VanVoorhis Rd (beside Applebee's and across from the Mountaineer Station transportation center). The phone number is 304-293-6700, and email is access2@mail.wvu.edu. Access the website at <a href="http://accessibilityservices.wvu.edu/">http://accessibilityservices.wvu.edu/</a>.
- **Writing Center:** The WVU Writing Center is a resource that can support you in all aspects of the writing process. It is located in Go2 Colson Hall.
- **University Counseling Services:** The Carruth Center provides resources to help manage stress, improve relationships, make healthy lifestyle choices, and face new challenges and transitions. The Center is in the newly constructed Health and Education Building, 390 Birch Street, located on the Evansdale campus adjacent to the Student Recreation Center. Its website is <a href="http://well.wvu.edu/ccpps">http://well.wvu.edu/ccpps</a>, and its phone number (answered 24 hours) is 304-293-4431.

### Schedule of Work

(Subject to change according to class needs.)

MONDAY	WEDNESDAY	FRIDAY
Aug 12	Aug 14	Aug 16
Class Activities: Introduction to the course and colleagues  ( Purchase Textbook )	Professional Writing: Audience, Purpose, Message , Style and Tone  Reading: SWW Chapter 1( 4-34)  Due Today: Introductory email	Start Employment Project; Find 3 Job Prospects  Reading: SWW (254-260)  Due Today:
Aug 19	Aug 21	Aug 23
University Closed Martin Lu		
Class Activities: Resume	Class Activities: Cover Letters	Managing Online Professional Image
Cluss Activities. Acsume	Letters	Troressional image
Reading: SWW (272-297)	Reading: SWW (298-316)	Reading: SWW (261-272)
Due Today: Details on 3 job prospects	<b>Due Today:</b> Work on resume	Due Today: Work on Cover letter
Sept 01	Sept 03	Sept 05
NO CLASS -	Class Activities: Peer review	Conference on Employment Project (Colson 332)
Labor Day Holiday	of Employment Documents	Project (Coison 332)
	(bring 2 copies)	(No Class in classroom
		because of conferences)
	Due Today: Employment documents drafts	Due Today:
	documents drares	Meet by appointment in my
Sept o8	Sept 10	office Sept 12
Start Correspondence		Direct/ Indirect approaches
Project	Correspondence Genres	
Due Tedery EMDLOVMENT		Reading: SWW (167-205)
Due Today: EMPLOYMENT DOCUMENTS FINAL FOR	Reading: SWW (132-152)	Due Today:
NOW		
	Due Today:	
Sept 15	Sept 17	Sept 19

Peer review of	Conference on	I
Correspondence Documents	Correspondence Project	Progress reports in the work
correspondence Documents	(332 Colson)	place;
Due Today:	(No regular class in	Write midterm progress
Correspondence Document	classroom)	report memo in class
drafts (2 copies)	crassi odili)	report memo m class
druits (2 copies)	Due Today:	Due Today:
	Conference in 332 Colson	CORESSPONDNECE
		PROJECT FINAL FOR NOW
		Homework:
Sept 22	Sept 24	Sept 26
Begin Website Analysis	Document design and	Writing for and designing
Project	websites: Organizing	Websites
(WAP Information	Information Visually	
Architecture memo	(WAP assigned)	Reading SWW 536-550
assigned)		
	Reading : SWW Chapter 11	Due Today:
Reading:	( 517-535)	WAP Information Memo
SWW Chapter11		
	Due Today:	
	Choose website for analysis	
Due Today: : Midterm		
Progress Report Memo		
Sept 29	Oct 01	Oct 03
Basics of Website design	Peer view of WAP	Conference on WAP in 332
Date Madage	Dana Ma Jana	Colson
Due Today	Due Today:	(No regular Class)
eCampus discussion post on Website Design	Website Analysis Draft (bring 2 copies)	
Oct 06	Oct o8	Oct 10
OCT 00	000	Practical and Ethical
Start Proposal and	Characteristics and types of	Research in the workplace
Presentation Project (PPP).	Proposals	Research in the workplace
110001111011111111111111111111111111111		Reading: SWW Chapter 8
Choose partners and	Reading: SWW Chapter 13	and the second s
brainstorm PPP ideas with		Due Today:
partners		PPP post on eCampus
•		Discussion Board
Due Today:		
WAP Final for Now		
Oct 13	Oct 15	Oct 17
	Research Documentation in	Conference on P3 (332
NO CLASS -	the Workplace	Colson)
Mid-Term Break		
	Reading:	Due Today:
	SSW Chapter 8	

		PPP Proposal
	<b>Due Today:</b> Homework:	
Oct 20	Oct 22	Oct 24
Class Activities: Summarizing information at Work	Class Activities: Collaborative Writing and Meeting	Comparing Proposals and Reports; Features of the formal long Report
Reading: SWW Chapter 9 (423-444)	Reading: SSW Chapter 3	Reading: SWW Chapter 15
Oct 27 Proposal Writing: Abstract and front matter  Due Today: Work on PPP	Oct 29 Proposal Writing: the body Class Activities: <b>Due Today:</b> Homework: Work on PPP	Oct 31 Proposal Writing: back matter Class Activities: Due Today: Homework: Work on PPP
Nov 03 Citation and grammar	Nov 05 Time to work on PPP with partners in class	Nov 07 Time to work on PPP with partners in class
Homework:		
Nov 10 Successful Oral Presentations at Work Reading: SWW Chapter 16	Nov 12 Effective PowerPoint Presentation  Reading: article on PowerPoint Presentation	Nov 14 Time to work on PowerPoint Presentation in Class
	(located in the eCampus)	
Nov 17  Time to work on PowerPoint presentation with partners in class	Nov 19 Time to work on PPP rhetorical analysis in class	Nov 20 Time to polish and rehearse presentation in class
Nov 24	Nov 26	Nov 28
NO CLASS – Fall Break	NO CLASS – Fall Break	NO CLASS – Fall Break
Dec 01	Dec 03	Dec 05
Student Presentations	Student Presentations	Student Presentations

Dec o8	Friday:
Course Conclusion	Portfolio pick-up
Due Today: Final Portfolio	